

ACADEMIC YEAR 2021-2022

**Perception of the Criminology Students on the Library Services of Northwestern University
Educational Resource Center**

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Abstract

The library is an essential facility of an educational institution that helps students' academic learning and enables them to empower their knowledge. This study assessed the Educational Resource Center library services as evaluated by 144 Criminology students for SY 2019-2020. It used a descriptive method and a document review. Frequency, ranks, percentage and weighted mean were utilized in the treatment of data. Findings revealed that respondents go to the library to work on their assignments, group study and borrow books. They spent two times a week and once a week in the library and often stayed at the reading area. Very few used the serial and audiovisual room. The students mostly asked for assistance on the basic library information to students. The observance of silence is a priority in choosing a library space. The students are satisfied with the services of the educational resource center. The results of this study imply the continual improvement of library services.

Keywords: criminology, library, satisfaction, services, utilization